

Privacy Statement Textafoam BV

We are aware that you place your trust in us. We consider it our responsibility to protect your privacy. On this page we inform you what data we collect when you use our website, why we collect these data and how we improve your user experience with it. This way you understand exactly how we operate.

This Privacy Statement is applicable to the services of Textafoam BV. You must be aware that Textafoam BV is not responsible for the privacy statement of other sites and sources. By making use of this website and/or the services of Textafoam BV you indicate to accept the privacy policy.

Textafoam BV respects the privacy of all users of its site and sees to it that the personal information that you supply to us is handled confidentially.

Our use of collected data

The objective for which we use your data

We do not collect or use information for objectives other than described in this Privacy Statement, unless we obtained your prior consent for it.

Sharing your data with third parties

Your information is not shared with third parties unless indicated otherwise in this Privacy Statement. In some instances the information can be shared internally. Our employees are held to respect the confidentiality of your data.

Insight into our choices for personal data

We offer all persons of whom we collect data the possibility of inspecting, changing or removing any and all personal information that was made available to us at this moment.

Use of personal data by our services

If you use one of our services then we ask you to supply personal data. These data are used to supply the service. The data are stored on in-house secure servers of Textafoam BV or those of a third party. We shall not combine these data with other personal data that we dispose of.

Handling of your transaction requests (~~Where applicable~~)

If you request something from us, e.g. a product or a service, certain marketing material, or a call-back, then we use the information that you supplied to us for the handling of your request. To enable this it may be that we exchange data with others who are involved in the handling, for instance business partners of Textafoam BV, financial institutions, transport and postal companies or official authorities, e.g. the customs authorities. In connection with a transaction we may also contact you within the framework of a customer satisfaction survey or a market survey.

Personalisation of our websites

We can use the information that we collect about you to have you work with our services in a personalised manner. For instance, we can offer you content that you are interested in and we can make the navigation on our sites easier for you.

Offering support (Where applicable)

We can use your personal data to support the products and services that you purchased from us. For instance, we can inform you of an update of a certain product.

Applications

If you apply at Textafoam BV or if you react to a vacancy, whether or not posted on our website, then it may be that you supply information to us about yourself, like your cv. We can use that information within Textafoam BV to handle your application or reaction. Unless you request us not to do so, we can keep the information in a dossier.

Monitoring or recording of conversations, chats and other contact

With certain internet transactions it may be required for you to call us or for us to call you. These kinds of transactions can also bring about online chats. Be aware that it is our general practice to monitor this kind of contact and in certain instances to record it for the benefit of training staff, monitoring the quality or keeping evidence of a certain transaction or a certain contact.

Communication

When you send an email or other messages to us it may be that we retain these messages. Sometimes we ask you for your personal data that may be relevant to the specific situation. This makes it possible to process your questions and to reply to your requests. The data are stored on in-house secure servers of Textafoam BV or those of a third party. We shall not combine these data with other personal data that we dispose of.

Cookies

We collect data for research in order to thus obtain better insight into our customers in order that we can gear our services to this.

This website uses "cookies" (text files that are placed on your computer) to help the website analyse how users use the site. The information about your use of the website generated by the cookie can be transferred to in-house secure servers of Textafoam BV or those of a third party. We use this information to keep track of how you use the website, to generate reports on the website activity and to offer other services with regard to website activity and internet use.

Security and accuracy of information

We want to protect your personal data and maintain the accuracy. Textafoam BV reasonably implements physical, administrative and technical security measures to protect your data against unauthorised access, unauthorised use and unauthorised disclosure.

Retention period of your personal data

We retain your registration data as long as your account is active or to the extent that this is required to supply services to you. If you want to request us to no longer use your registration data to supply services to you then you can contact us.

Adjust / unsubscribe communication

If you want to adjust your data or want you have yourself removed from our files then you can contact us. See the contact details below.

Turn off cookies

Most browsers are by default set to accept cookies, however you can reconfigure your browser to reject all cookies or to indicate when a cookie is sent. It may, however, be that some functions and services on our and other websites do not work correctly if cookies are turned off in your browser.

Changes

This Privacy Statement is geared to the use of and the possibilities on this site. Potential adjustments and/or changes of this site may result in changes in this Privacy Statement. Hence, it is recommended to regularly consult this Privacy Statement.

Questions and feedback

We regularly check if we comply with this Privacy Statement. If you have questions about this Privacy Statement then you can contact us:

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